



# GE0-807<sup>Q&As</sup>

Genesys Certified Professional 8 - System Consultant, Outbound Voice

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**QUESTION 1**

When configuring a Voice over IP Service ON in Genesys Administrator to enable treatment capability of Media Server using NET ANN, which options are mandatory in the TServer section of the Annex Tab of this DN? (Choose 2 answers)

- A. contact = host and port of the SIP server handling request for treatment
- B. contact = host and port of the Media Server handling request for treatment
- C. service-type = treatment
- D. request-uri = URI to be sent by SIP server to Media Server to play proper treatment (e.g. Filename to be played)
- E. name = name of the treatment to be played

Correct Answer: BD

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**QUESTION 2**

You would like to record what the customer hears and says from the very beginning of the call to when it is terminated, regardless of whether or not an agent transferred the call, or created a conference, and so on. Which ON type should you use to enable recording?

- A. Extension
- B. RP
- C. Trunk
- D. VOIP port

Correct Answer: A

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**QUESTION 3**

Noting the subtle differences, which of the following is the correct format for the SIP INVITE as per RFC 4240?

- A. sip:annc@;play=[:]
- B. slp:annc@:play=[:]
- C. sip:annc@:play=[:]
- D. sip:annc@ play=[:]

Correct Answer: D

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**QUESTION 4**



SIP Server can set Quality-of-Service bits to a user-defined value to prioritize SIP signaling traffic, which SIP Server option enables this configuration?

- A. \\sip-ip-tos\\
- B. \\rtp-ip-tos\\
- C. \\set-qos-ip\\
- D. \\set-quality\\

Correct Answer: A

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#### QUESTION 5

What does the parameter \\confrole=monitor\\ in the INVITE message sent to Media Server indicate about this participant?

- A. is a customer
- B. is an agent
- C. is a supervisor doing silent monitoring
- D. is a supervisor doing whisper coaching
- E. has to be monitored by recording

Correct Answer: D

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