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QUESTION 1

Which architectural approach is used to develop a single application as a suite of small services?

A. Monolithic Architecture

B. Microservices Architecture

C. Genesys Cloud Salesforce Architecture

D. Single Core Architecture

Correct Answer: B

Reference: https://martinfowler.com/articles/microservices.html#:~:text=In%20short%2C%20the%
20microservice%20architectural,often%20an%20HTTP%20resource%20API.

QUESTION 2

When you configure to place a call outside the contact center, is it possible for you to assign a default country code?

A. Yes

B. No

Correct Answer: A

Reference: https://help.mypurecloud.com/articles/configure-country-codes/

QUESTION 3

Select the Access level permission types for workspace membership. (Choose three.)

A. Full Access

B. Partial

C. Read Only

D. Write Only

E. Contributor

F. Collaborator

Correct Answer: ACE

Reference: https://help.mypurecloud.com/articles/access-levels-in-workspaces/

QUESTION 4

You must work closely with _____ before completing configurations for external SIP trunks.

A. Genesys

B. The Resource Center

C. Your carrier

D. Your designated contact

Correct Answer: C

QUESTION 5

Which protocol is used for transporting Digitized Audio?

A. UDP

B. TCP

C. RTP

D. SIP

Correct Answer: D

Reference: https://help.mypurecloud.com/articles/tls-trunk-transport-protocol-specification/

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