



# GCP-GC-IMP<sup>Q&As</sup>

Genesys Cloud Certified Professional - Implementation

## Pass Genesys GCP-GC-IMP Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass4itsure.com/gcp-gc-imp.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by Genesys Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





### QUESTION 1

To assign extensions to users, you must first \_\_\_\_\_

- A. Create a pool of extensions.
- B. Buy the extension number from the carrier.
- C. Add the extension to the dial plan.
- D. Assign the extension to the user's phone.

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/extension-pools/>

---

### QUESTION 2

You can select multiple files to upload into a workspace in the Documents feature.

- A. True
- B. False

Correct Answer: A

Reference: <https://help.mypurecloud.com/articles/add-files-workspace/>

---

### QUESTION 3

Where should the WAN interface of the Edge appliance connect?

- A. A network segment that is not accessible to the public Internet.
- B. A network segment that has access to your internal LAN.
- C. A network segment connected directly to Customer Care.
- D. A network segment that has outbound access to the public Internet.

Correct Answer: D

Reference: <https://help.mypurecloud.com/articles/configure-network-interface-edge/#:~:text=In%20a%20single%20interface%20deployment,to%20configure%20a%20static%20route.>

---

### QUESTION 4

You must define the phone configuration in Genesys Cloud to associate with a physical phone. What binds the phone's settings in Genesys Cloud to a physical phone?



- A. The phone model
- B. The Base Settings
- C. The phone name
- D. The Hardware ID (MAC address)

Correct Answer: B

Reference: <https://help.mypurecloud.com/articles/phone-configuration-overview/>

---

#### QUESTION 5

Profiles can contain various types of information about people in your organization. What is one reason that it is important to have employees complete their profile information?

- A. Searches performed in the Genesys Cloud suite use information in the profile to return appropriate results.
- B. The education information can be verified against the human resources database.
- C. The profile information can be used to keep LinkedIn information updated.
- D. When employees have free time, they can review biographies of their peers.

Correct Answer: A

Profiles can contain various types of information about people in your organization. What is one reason that it is important to have employees complete their profile information.

[GCP-GC-IMP PDF Dumps](#)

[GCP-GC-IMP VCE Dumps](#)

[GCP-GC-IMP Practice Test](#)