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QUESTION 1

When are the acceptance criteria for user acceptance testing defined?

- A. When the deliverables of the system design have been agreed.
- B. When the deliverables of the requirements analysis have been agreed.
- C. When the software has been completed and has passed system testing.
- D. When the users have had the opportunity to use the software for a period of time.

Correct Answer: B

QUESTION 2

During a workshop, it is useful to ask participants to come up with ideas which are listed for later evaluation. What is this technique called?

- A. Round Robin.
- B. Brainstorming.
- C. Mind Mapping.
- D. Mess Finding.

Correct Answer: B

QUESTION 3

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements. What investigation technique should the analyst use?

- A. Workshops.
- B. Interviewing.
- C. Ethnographic study
- D. Prototyping.

Correct Answer: D

QUESTION 4

When are workshops especially valuable?



- A. When suitably sized rooms are available.
- B. When all stakeholders are agreed on the way forward.
- C. When a geographically dispersed set of users needs to be consulted.
- D. When time and budget are constrained.

Correct Answer: D

QUESTION 5

When undertaking business system modelling how many Business Activity Models\ (BAM\ 's) are initially produced?

- A. One for each system under consideration.
- B. One for each CATWOE.
- C. One for each Actor.
- D. One to reflect the perspective of the Owner.

Correct Answer: B

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