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QUESTION 1

Which category of activities should be identified first when developing a \\'Business Activity Model\\' (BAM)?

A. Enabling.

B. Planning.

C. Doing.

D. Monitoring.

Correct Answer: C

QUESTION 2

One of the stages of the Business Activity Process Model is \\'Consider the perspectives\\'. Which of the following would be particularly relevant in this stage?

A. PESTLE analysis.

B. Requirements Modelling.

C. Cost Benefit Analysis.

D. Business Activity Modelling.

Correct Answer: D

QUESTION 3

An analyst investigating a finance system wishes to build rapport with individual stakeholders and investigate in detail each stakeholder\\\'s views. Which of the following techniques should the analyst use?

A. Questionnaires.

B. Interviewing.

C. Special purpose records.

D. Document analysis.

Correct Answer: B

QUESTION 4

Which of the following statements is true?

A. Shadowing is an effective way of preparing test scripts for user acceptance.

B. Rich pictures and mind maps are used to document the requirements for the IT system.

C. Interviews are effective in building a consensus view and securing agreement from a diverse group.

D. Ethnographic Studies are concerned with the long term observation of the business environment.

Correct Answer: D

QUESTION 5

Which of the following is a perceived advantage of using workshops to investigate requirements?

A. It reduces speed and productivity of the project.

B. It is time-consuming to arrange and organise.

C. It focuses on a narrow view of the area under investigation.

D. It obtains buy-in and acceptance for the project,

Correct Answer: D

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