



EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

The purpose of the Policy and Control MR is to provide IT management with an understanding of what?

- A. How risks to achieving goals are being addressed.
- B. A prediction of the burden of control so that it can adjust appropriately for desired benefits during the operational stage.
- C. An evaluation of external policy mandates as given by the Service Level Manager.
- D. Whether control environment is legal.

Correct Answer: A

QUESTION 2

Which of the following is a Role Cluster in the MOF Team Model?

- A. The Changing Role Cluster
- B. The Partner Role Cluster
- C. The Risk Management Role Cluster
- D. The SLA Review Role Cluster

Correct Answer: B

QUESTION 3

Of which Service Management Function (SMF) is deploying reliable services smoothly an objective?

- A. Change Management
- B. Configuration Management
- C. Release Management
- D. Service Monitoring and Control

Correct Answer: C

QUESTION 4

Which is not an accountability as defined in the Team SMF?

- A. Support



- B. Service
- C. Solutions
- D. Stabilize

Correct Answer: D

QUESTION 5

Which process does not form part of the process flow for building?

- A. deploy sites
- B. develop the solution
- C. prepare for development
- D. prepare for release

Correct Answer: A

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