



EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

To create an environment where changes can be made with the least amount of risk and impact to the organization this is the goal of which SMF?

- A. Business/IT Alignment SMF
- B. Change and Configuration SMF
- C. Policy SMF
- D. Stabilize SMF

Correct Answer: B

QUESTION 2

Which Service Management Function (SMF) has Network hardware configuration as a key concept?

- A. Configuration Management
- B. Infrastructure Management
- C. Network Administration
- D. Security Management

Correct Answer: C

QUESTION 3

Which Management Review (MR) would analyze results and take action to improve performance?

- A. Change Initiation MR
- B. Operational Health MR
- C. Projects Plan MR
- D. Release Readiness MR

Correct Answer: B

QUESTION 4

Of which Service Management Function (SMF) is deploying reliable services smoothly an objective?

- A. Change Management



- B. Configuration Management
- C. Release Management
- D. Service Monitoring and Control

Correct Answer: C

QUESTION 5

To which relationship between two Quadrants can the relationship between MSF and MOF be compared?

- A. The relationship between the Changing and the Operating Quadrant
- B. The relationship between the Operating and the Supporting Quadrant
- C. The relationship between the Optimizing and the Changing Quadrant
- D. The relationship between the Supporting and the Optimizing Quadrant

Correct Answer: A

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