EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

Which Management Review evaluates IT staff performance and operational efficiency?

A. Operational Health review

B. Policy and Control review

C. Release Readiness review

D. Service Alignment review

Correct Answer: A

QUESTION 2

What Team SMF accountabilities are primarily represented in the Operate Phase?

A. Architecture and Solutions

B. Operations and Support

C. Service and Compliance

D. Support and Manage

Correct Answer: B

QUESTION 3

What is the focus of the GRC SMF in the Operate phase?

A. Documentation and Recording

B. IT environment and configuration

C. Management Reviews

D. Policy retirement

Correct Answer: A

QUESTION 4

Which Phase or layer provides the basis for developing and operating a resilient IT environment?

A. Deliver phase

B. Manage layer

C. Operate phase

D. Plan phase

Correct Answer: B

QUESTION 5

Of which Service Management Function (SMF) is quality assurance a key element?

A. Infrastructure Engineering

B. Release Management

C. Service Desk

D. Service Level Management

Correct Answer: A