



EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

Which phase transfers a successfully deployed new service to the Operate phase?

- A. Build
- B. Deliver
- C. Deploy
- D. Plan

Correct Answer: B

QUESTION 2

Which Management Review (MR) provides a bridge between the Plan Phase and the Deliver Phase?

- A. The Operational Health MR
- B. The Portfolio MR
- C. The Policy and Control MR
- D. The Service Alignment MR

Correct Answer: B

QUESTION 3

Which of the following common activities is owned by the Infrastructure Role Cluster?

- A. Backup planning
- B. Data center server physical placement and management
- C. Facilities management
- D. Release implementation

Correct Answer: B

QUESTION 4

Which statement is true about the SMFs in the Operate Phase?

- A. All SMFs feed the Deliver Phase.
- B. The Customer Service SMF focuses on how to resolve complex problems.



C. The SMFs are dependant on each other.

D. The SMFs are sequential.

Correct Answer: C

QUESTION 5

Which of the following is one of the four possible Risk Management situations that should be considered in risk status reports?

A. Control

B. Close

C. Plan

D. Variance

Correct Answer: D

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