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**QUESTION 1**

An institution's Office of Career Services wants a solution that allows students to schedule appointments with any available directly from a portal. Which feature should the consultant recommend to meet the requirement?

- A. Email to Case
- B. Success Teams
- C. Advising Pools
- D. Early Alerts

Correct Answer: D

QUESTION 2

A customer wants to install the Education Data Architecture (EDA) into their existing Salesforce org. How should the consultant prepare for implementation?

- A. Choose a middleware tool to integrate EDA.
- B. Build applicable API customizations.
- C. Export all existing Salesforce data.
- D. Map Salesforce custom objects to EDA objects.

Correct Answer: D

QUESTION 3

Auniversity is experiencing performance degradation issues such as record locking, long search times, and long record save times.

What is the likely cause for all of these issues?

- A. TDTM
- B. Insufficient code coverage
- C. Data skew
- D. Insufficient datastorage

Correct Answer: A

QUESTION 4



A customer wants to learn more about Salesforce.org solutions built by the community.

What are two resources a consultant can recommend?

Choose 2 answers.

- A. Product Documentation: Is a Pro Bono Project the Right Fit
- B. Power of Us Hub Group: CumulusCI (CCI)
- C. Product Documentation: Get Started with Open Source Commons
- D. Power of Us Hub Group: Open Source Commons and Community Sprints

Correct Answer: BC

QUESTION 5

The director of graduate recruitment is interested in Education Cloud. Recruitment staff need to access Opportunity and Campaign Member information about students. The IT director is concerned about cost and suggests using other license types for recruitment users.

What should the consultant discuss with the client?

- A. Unlimited Edition requires a full Salesforce license.
- B. Education Data Architecture requires a Community license.
- C. The business user case requires a Lightning Platform Plus license.
- D. The business user case requires a full Salesforce license.

Correct Answer: D

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