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QUESTION 1

Which task is performed when the business analyst (BA) ensures that stakeholders have a shared understanding of the outcomes of elicitation?

- A. Conduct elicitation
- B. Manage stakeholder collaboration
- C. Communicate business analysis information
- D. Confirm elicitation results

Correct Answer: D

Reference: <https://www.batimes.com/articles/creative-dispute-business-analyst-s-personal-characteristic.html>

QUESTION 2

When stakeholder collaboration is not properly managed, poor relationships can have the following damaging effect on business analysis:

- A. strong negative reactions to obstacles.
- B. lack of support for organizational goals.
- C. resistance to approving elicitation results.
- D. failure to meet project deadlines.

Correct Answer: A

Failure to involve primary stakeholders in collaboration efforts from the start can lead to subsequent implementation, technical, or political difficulties in achieving conservation objectives. Reference: <https://d2ouvy59p0dg6k.cloudfront.net/downloads/collaboration.pdf>

QUESTION 3

Supporting materials that a business analyst (BA) might seek to secure while preparing for elicitation include:

- A. system costs, business revenues, organizational designs, and rules.
- B. system names, business contacts, organizational forms, and protocols.
- C. system documents, business rules, organizational policies, and regulations.
- D. system limits, business models, organizational structures, and principles.

Correct Answer: C



QUESTION 4

A stakeholder who verifies that prioritized requirements will deliver value from a customer perspective is the:

- A. domain subject matter expert.
- B. regulator.
- C. end user.
- D. sponsor.

Correct Answer: C

End User: verifies that the prioritized requirements will deliver value from a customer or end-user perspective

QUESTION 5

What type of requirements describes the needs of those participating in or impacted by business analysis activities?

- A. Solution
- B. Business
- C. Stakeholder
- D. Technical

Correct Answer: C

Stakeholder requirements: describe the needs of stakeholders that must be met in order to achieve the business requirements. They may serve as a bridge between business and solution requirements.

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