



# E20-920<sup>Q&As</sup>

Cloud Services Expert Exam for Cloud Architects

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**QUESTION 1**

You are architecting a new cloud application for your company. You have been tasked to determine the impact of the company's required governance directives across the full lifecycle. What governance element should you apply during the build of the service?

- A. Using approved development methods and policies
- B. Following all requirements for putting together a service proposal
- C. Determining how customer satisfaction will be measured
- D. Utilizing existing IT capabilities if policies allow

Correct Answer: D

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**QUESTION 2**

In the evolution of converged infrastructure, what are Turn-Key Clouds?

- A. Engineered systems designed to deliver discreet components in a predictable manner with a single personality
- B. Single-personality infrastructure for customers that lack the expertise in house to deploy and manage Converged Systems
- C. Factory fabricated systems that offer a complete cloud with multiple personas on top of common hardware
- D. Multi-persona factory fabricated systems with integrated cloud deployment models that are able to scale storage and compute independently

Correct Answer: C

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**QUESTION 3**

A company is in the process of using APIs for their SaaS offering which are provided by a social media services provider. Which type of APIs are these?

- A. Infrastructure
- B. Provisioning
- C. Configuration
- D. Application

Correct Answer: D

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**QUESTION 4**



A bricks-and-mortar electronics retailer wants to increase sales by selling products through an online portal in addition stores. To achieve this, they have assembled a team of software developers to build the online portal and the selling capability.

Which cloud service model should they consider to quickly develop this solution?

- A. PaaS
- B. IaaS
- C. SaaS
- D. BaaS

Correct Answer: A

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#### QUESTION 5

An IT organization adopted the ITaaS model to offer services to their business units. They want to assess their readiness for creating and operating cloud services. What would be an appropriate assessment for them to perform related to governance?

- A. Assess the readiness of the current service catalog
- B. Determine the cost information needed for charging any service
- C. Assess the skills of the IT staff to determine training needs
- D. Assess the compliance needs and requirements for any service

Correct Answer: A

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