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QUESTION 1

An IT organization for a medium sized grocery retailer is considering adopting ITaaS. They are interested in offering services to the lines of business through a service catalog. As a first step, they performed an inventory of all existing IT capabilities.

What would you recommend as a preferred approach to building services in their service catalog?

A. Dedicate resources to build perfect services that go beyond customer needs

B. Offer services that are of highest priority to IT in the service catalog

C. Use an agile, iterative way to quickly build services through a phased approach

D. Offer all IT capabilities as services to the customer to provide greater choice

Correct Answer: C

QUESTION 2

What is characteristic of the IT-as-a-Service phase of IT transformation?

A. Automation

B. Chargeback

C. Service level management

D. Shared resource pools

Correct Answer: A

Reference https://www.emc.com/collateral/software/white-papers/h10801-stepstoitaas-wp.pdf

QUESTION 3

An IT department is using a number of tools to automate the expansion and contraction of the cloud resource pools. Which cloud feature are they implementing?

A. Elasticity

B. Monitoring

C. Trust zones

D. Chargeback

Correct Answer: A

Reference https://docs.tibco.com/pub/silver_fabric/5.7.0/doc/html/fabric-introduction/wwhelp/wwhimpl/common/html/wwhelp.htm#context=fabric-introductionandfile=fabric-overview.03.2.htm

QUESTION 4

A health insurance company that operates solely within one country decides to adopt newer technologies to offer products and features more quickly to customers. They ask the IT organization to plan for deploying cloud services to help with this strategy.

As a cloud architect on the IT team, what should be your most important deployment consideration?

A. Lowest cost

B. Global access

C. GRC and Security

D. High performance

Correct Answer: C

QUESTION 5

An organization is considering migrating from their traditional IT stack to ITaaS. The organization wants to use service catalog and chargeback to help reduce IT waste. The organization does not have the in house knowledge, people, or budget to fully implement the service catalog in short-term. However, they have decided to commit to the transition and want to see results within twelve months.

What are the first three steps you should recommend?

A. 1: Create a cross-functional scrum team to meet every week

2: Organize an application assessment

3: Organize a service inventory analysis

B. 1: Create a cross-functional scrum team to meet every day

2: Organize a workload analysis

3: Organize an application assessment

C. 1: Create a cross-functional cloud team to meet every day

2: Organize a service inventory analysis

3: Organize an orchestration assessment

D. 1: Create a cross-functional cloud team to meet every week

2: Organize a workload analysis

3: Organize a service inventory analysis

Correct Answer: D

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