



E20-920^{Q&As}

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**QUESTION 1**

The CFO is discussing with you a chargeback model for critical qualities of service. The model must allow for:

Control of service usage over a short period of time (hours) Granular control of system load such as latency of applications

Which chargeback model should you recommend?

- A. Subscription by Peak Usage
- B. Electronic Ticket
- C. Pay-as-you-use
- D. Bid/Spot Instance

Correct Answer: C

QUESTION 2

An organization wants to use a public cloud provider for IaaS instances. They will develop and deploy their own applications within these instances. The organization must follow health care compliance regulations.

What should the organization ensure before deploying their applications in the public cloud?

- A. Party responsible for encrypting data has been clearly defined.
- B. Cloud provider will provide access to the application logs for auditing
- C. Instances will not be placed in more than one availability zone.
- D. Cloud provider's external auditor has access to the data encryption keys.

Correct Answer: A

QUESTION 3

An online retailer has been experiencing tremendous growth in the past two years. Until now, they have been using a private cloud architecture to run their online business. In order to support the growth, they have decided to invest in hybrid cloud services.

What is a primary consideration when moving to a hybrid environment?

- A. Service architecture is simplified
- B. Service costs are high
- C. Software licensing a very complex



D. Service consumption is low

Correct Answer: C

QUESTION 4

A company is in the process of using APIs for their SaaS offering which are provided by a social media services provider. Which type of APIs are these?

- A. Infrastructure
- B. Provisioning
- C. Configuration
- D. Application

Correct Answer: D

QUESTION 5

A company is considering transitioning to ITaaS. During an exploratory discussion, a potential stakeholder asks for clarification on the key difference(s) between traditional IT services and a cloud services.

What is the correct response?

- A. A traditional IT service is often provided without accounting for direct cost or business value to the lines of business; a cloud service is packaged to provide business value to the lines of business and support direct costing through showbacks.
- B. A traditional IT service views the physical network architecture as a manually-scaled system; a cloud service relies on an underlying layer of scalable network architecture.
- C. A cloud service is any service that uses one of the five tenets of cloud computing; a traditional IT service uses guidelines from a more traditional computing model.
- D. Both traditional IT services and cloud services are capable of driving value for the lines of business through service catalogs and degrees of automation; cloud services make use of cloud tenets and are designed to scale vertically.

Correct Answer: C

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