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QUESTION 1

An organization is using a public cloud provider for IaaS instances. The organization has developed and deployed a web application within these instances. The organization wishes to formalize an SLA that specifies that the public cloud provider will:

Respond to infrastructure outages within 4 hours Offer multiple availability zones Ensure application up-time of 99.9% Provide monthly billing reports

Why would the public cloud provider disagree with these terms?

A. IaaS instances are virtual and therefore do not require a monthly bill.

B. Availability zones must span multiple cloud providers.

C. Application up-time is not the responsibility of other cloud provider.

D. Infrastructure outages are not the responsibility of the cloud provider.

Correct Answer: C

Application up-time can never be the responsibility of a cloud provider. Cloud provider takes care of infrastructure. The hardware up-time is cloud provider\\'s responsibility. The question indicates that the public cloud provider is being used for infrastructure as a service instance.

QUESTION 2

An organization is categorizing their existing services against service characteristics to determine how ready each one might be for the catalog. Part of this effort involves looking at the following three attributes for each service characteristic: considerations, benefits, and tradeoffs.

What attributes correspond to the following characteristics: Reusable and Composable?

A. Consideration: service usually has to be agnostic to context Tradeoff: complexity grows as number of services increases

B. Consideration: late or dynamic binding of services Benefit: requires collaborative service design

C. Benefit: can be human readable metadata Tradeoff: improved recovery from failure

D. Benefit: improves reliability and scale TradeOff: high degree of cooperation and agreement of design standards and conventions

Correct Answer: A

QUESTION 3

What is the key consideration during design phase for a service provider to ensure that they can effectively process the termination of a service instance?

A. Create a retention period for private user data and user PCI data

B. Provide a chargeback bill or showback report to ensure account closure

C. Incorporate a service grace period to prevent the actual deletion of the instance

D. Archive the associated service data regardless of the user requirements

Correct Answer: D

QUESTION 4

An organization wants to use a public cloud provider for IaaS instances. They will develop and deploy their own applications within these instances. The organization must follow health care compliance regulations.

What should the organization ensure before deploying their applications in the public cloud?

A. Instances will not be placed in more than one availability zone

B. Auditors have access to the cloud provider\\'s data encryption keys

C. Cloud provider supplies data-in-transit encryption capabilities

D. Cloud provider supplies proper controls and audits for compliance requirements

Correct Answer: C

QUESTION 5

DRAG DROP

A company has an on-demand self-service portal. What is the most likely sequence of events in the service catalog when an IaaS service is provisioned?

Select and Place:

Answer Area

Interacts with integrated orchestration mechanism	STEP 1
Allocates resources and triggers creation of the service	STEP 2
Web-based catalog lists available services and options	STEP 3
Issues chargeback statement	STEP 4

Correct Answer:

Answer Area

	Web-based catalog lists available services and options
	Allocates resources and triggers creation of the service
	Interacts with integrated orchestration mechanism
	Issues chargeback statement

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