

# **DES-4121** Q&As

PowerEdge Specialist Exam for Implementation Engineer

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#### **QUESTION 1**

What are benefits of installing the Dell iDRAC Service Module?

- A. Ability to update firmware on the server. iDRAC access via host OS
- B. Remote iDRAC reset. Ability to update firmware on the server
- C. iDRAC access via host OS. Ability to access the Lifecycle Controller for server updates
- D. In-band SNMP traps for hardware alerts. Remote iDRAC reset

Correct Answer: D

Reference: https://www.dell.com/support/manuals/us/en/19/idrac8-with-lc-v2.05.05.05/ ism\_3.0.1\_users\_guide/in-band-support-for-idrac-snmp-alerts?guid=guid-85e59627-f95e-4c87-a4f4be4e1c774f00andlang=en-us

#### **QUESTION 2**

A technician receives a repurposed PowerEdge server. After racking and cabling the server, the technician attempts to log into the iDRAC but cannot do so. The default account has been disabled.

What method can be used to enable the default login account?

- A. Run the racadm recreset command from the host OS.
- B. Run the racadm recresetcfg command from the host OS.
- C. SSH into the iDRAC and run the racadm racresetcfg command.
- D. SSH into the iDRAC and run the racadm racreset command.

Correct Answer: D

Reference https://thornelabs.net/2014/04/16/dell-idrac-racadm-commands-and-scripts.html

#### **QUESTION 3**

A technician needs to use the iDRAC GUI to roll back a diagnostics firmware revision on a server that was updated four weeks previously. However, the replaced version cannot be found in the Firmware Rollback section on the iDRAC GUI.

What could be the issue?

- A. Diagnostics firmware revision is part of the Lifecycle Controller firmware so the Lifecycle Controller must be updated first
- B. Rollback feature was not enabled in iDRAC Settings
- C. Firmware can only be rolled back within a week of being replaced.
- $\ensuremath{\mathsf{D}}.$  Diagnostics firmware is not supported in the Rollback feature.



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Correct Answer: D

#### **QUESTION 4**

A technician needs to repurpose a server. What should they do to prepare the server for its new role?

- A. Boot into F10, select System Erase, and press "Y" to confirm erase
- B. Enable Delete All Settings in the iDRAC Troubleshooting section
- C. Boot into F10, navigate to Retire or Repurpose Server, and Select Components to be cleared
- D. Boot to Ctrl+S and perform Network Erase

Correct Answer: B

Reference https://www.dell.com/support/manuals/pk/en/pkbsd1/idrac8-with-lc-v2.05.05.05/ lc\_2.05.05.05\_ug-v1/repurpose-or-retire-system?guid=guid-0239f793-bfa0-4af7-8a47e823356a1aa2andlang=en-us

#### **QUESTION 5**

Before deploying a server, a customer needs a technician to configure the front panel LCD to display a custom message that contains the customer\\'s help desk phone number. However, the server cannot be rebooted.

Where can the technician configure the LCD?

- A. Lifecycle Controller
- B. iDRAC web GUI
- C. System BIOS
- D. iSM

Correct Answer: C

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