



# CTAL-TM\_SYLL2012<sup>Q&As</sup>

ISTQB Certified Tester Advanced Level - Test Manager [Syllabus 2012]

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**QUESTION 1**

Your test team consists of four members (Mary, Bob, Mark, Dave) with different interpersonal skills.

The following skills assessment spreadsheet shows the characteristics of the team members with respect to a list of interpersonal-skills (for each characteristic only the member with the highest level of that characteristic is indicated and marked with 'X'):

Interpersonal Skill	Mary	Bob	Mark	Dave
Individualistic		X		
Unorthodox		X		
Brilliant, creative, strong intellectual power		X		
Disciplined, dutiful	X			
Hard Working	X			
Communicative	X			
Polite	X			
Collaborative	X			
Dynamic				X
Open-minded				X
Result-oriented				X
Fights idleness and inefficiency, exerts pressure				X
Single-minded			X	
Self-starting			X	
Dedicated and uncommunicative			X	

On the next project a member of your test team will have to perform some routine tasks requiring collaboration with other teams. Who in your test team would you expect to be most suitable at doing these tasks?

- A. Mary
- B. Bob
- C. Mark
- D. Dave

Correct Answer: A

**QUESTION 2**



After a selection process you have selected a test management tool that is going to be introduced in your organization and used by your test team in a pilot project.

You have already identified the member of your test team who will be the administrator of the tool, since he/she has a significant experience with the administration of test management tools and so he/she is able to make effective and efficient

up-front decisions about "how" the tool will be used. You have also developed a training plan for the other members of your test team.

In collaboration with the administrator of the tool you have also devised standard ways of managing, storing and maintaining the tool and its assets including backup/restore procedures.

You have also analyzed standard formats supported by the tool (CSV, XLS, XML, etc.) to export, import and archive all the information managed by the tool itself (requirements, test case specifications, test plans etc.) for compliance with the

most important test management tools, in order to minimize the impacts of migrating this information to a new tool that could replace the existing one in the future.

Which of the following phases in the lifecycle of the new tool has NOT been adequately considered in this description?

- A. Acquisition
- B. Support and maintenance
- C. Evolution
- D. Retirement

Correct Answer: C

### QUESTION 3

In your organization the following tools of the same vendor are currently in use: a requirements management tool, a test management tool and a bug tracking tool.

You are the Test Manager.

You are currently evaluating a test automation tool of the same vendor (to complete the vendor's tool suite) against an interesting open-source test automation tool under the GNU GPL (General Public License).

There are no initial costs associated to that open-source tool.

Which of the following statements associated to the selection of the open-source tool is correct in this scenario?

- A. The open-source tool can be modified but only if the community of developers of that tool gives you the formal permission to modify it
- B. There are no initial costs for the open-source tool but you should carefully consider the costs associated to the integration with the existing tools and also evaluate the recurring costs
- C. There are no initial costs for the open-source tool because open-source tools are usually low-quality, while vendor tools have always a better quality than the corresponding open-source tools



D. The open-source tool can be modified but it can't be distributed further in any way

Correct Answer: B

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#### QUESTION 4

Which of the following statements describing how identified product quality risks should be mitigated and managed, is true?

- A. The extent of re-testing and regression testing activities should be based on the risk level
- B. The identification of new risks, the re-assessment of the level of existing risks and the evaluation of the effectiveness of risk mitigation activities should only occur at the very beginning of a project
- C. Risk mitigation of product quality risks can be effective only after starting test execution
- D. The priority of the development and execution of tests should not be based on the risk level but only on the likelihood

Correct Answer: A

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#### QUESTION 5

Which of the following information would you expect to be the most useful to perform a defect clustering analysis?

- A. The trend in the lag time from defect reporting to resolution
- B. The defect component information
- C. The lifecycle phase in which the defect has been introduced
- D. The defect removal efficiency information

Correct Answer: B

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