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### QUESTION 1

The effort required for testing a program to insure it performs its intended function is called:

- A. Correctness
- B. Reliability
- C. Testability
- D. Flexibility
- E. Efficiency

Correct Answer: C

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### QUESTION 2

Many people believe there is an overlap between internal auditors and quality assurance, however, the main role of internal auditing is to:

- A. Identify and report problems
- B. Define and implement solutions to a problem
- C. Build processes that prevent problems from occurring
- D. Check all products to make sure they are defect free
- E. Conduct acceptance testing before usage

Correct Answer: A

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### QUESTION 3

If you want to ensure that individuals can effectively perform work processes, which activity would you implement to achieve that goal?

- A. Measurement
- B. Team Building
- C. Performance Reviews
- D. Career Development
- E. Training

Correct Answer: E

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#### QUESTION 4

When listening to a speaker, the speaker's verbal, vocal, and body channels always convey the same message.

A. True

B. False

Correct Answer: B

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#### QUESTION 5

If your IT organization adopted function points as the means to measure program size, this would enable you to estimate programming staff because you would know a program of 200 function points is twice as large as a program of 100 function points. This type of data is called:

A. Nominal Data

B. Ordinal Data

C. Interval Data

D. Ratio Data

Correct Answer: D

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