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#### QUESTION 1

If you had seven programs and the size in 'function points' were 5, 10, 15, 20, 30, 40, and

90. What is the mean size of those seven programs in function points?

- A. 20
- B. 30
- C. 40
- D. 50
- E. 60

Correct Answer: B

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#### QUESTION 2

An objective for conducting a 'baseline study' can be to identify quantitatively 'potential problems'.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 3

Critical success factors for purchased software should be defined from the perspective of :

- A. The User
- B. Quality Assurance Personnel
- C. Computer Programmers
- D. Computer Operations Personnel
- E. IT Management

Correct Answer: A

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#### QUESTION 4

In transaction processing, the accuracy and completeness of database storage, data security and privacy, error handling, backup, recovery, and retention is governed by:



- A. Transaction Origination Controls
- B. Transaction Processing Controls
- C. Transaction Output Controls
- D. Database Storage and Retrieval Controls

Correct Answer: D

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#### QUESTION 5

Which of the following is associated with "Big-Q" quality as proposed by Dr. Juran?

- A. Cross-functional teams throughout an organization working to prevent problems
- B. Team working to improve a specific process
- C. Creation of quality analysts tool-box
- D. Departmental team leader's quality analysis

Correct Answer: A

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