



# CSCP<sup>Q&As</sup>

Certified Supply Chain Professional

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### QUESTION 1

A firm decides to improve its operations efficiency by reducing the costs and delays in transaction processing with partners. Implementing which of the following tools would be most appropriate in this situation?

- A. Radio frequency identification (RFID)
- B. Electronic data interchange (EDI)
- C. Advanced planning and scheduling (APS)
- D. Supply Chain Operations Reference (SCOR? model

Correct Answer: B

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### QUESTION 2

A return material authorization (RMA) policy is used in reverse logistics to:

- A. physically transport returned items by using an efficient transportation mode.
- B. minimize the number of returned items by involving product design and demand forecasting.
- C. reduce the cost of returned items by refusing to accept items that should not be returned.
- D. reclaim substantial value from returned items by recycling.

Correct Answer: C

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### QUESTION 3

All of the following are pillars of supply chain excellence, EXCEPT:

- A. human resources
- B. organizational design
- C. information technology
- D. financial performance
- E. organizational measurement

Correct Answer: D

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### QUESTION 4

To what point in the supply chain does most executives tend to focus their efforts on when managing their supply chain?



- A. point of supply
- B. point of manufacturing
- C. point of consumption
- D. point of purchase

Correct Answer: C

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#### QUESTION 5

A procurement manager wants to reduce costs on commodity items. Which of the following actions is likely to result in the greatest savings?

- A. Conducting a supplier review and recertification
- B. Renegotiating contracts with commodity suppliers
- C. Standardizing and eliminating redundant items
- D. Leveraging group purchasing power

Correct Answer: D

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