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QUESTION 1

As administrator, what must you do to access feature of High Security Settings?

A. Select Elevate Roles

B. Add security_admin role to your user account

C. Impersonate Security Admin

D. Use System Administrator

Correct Answer: A

QUESTION 2

A customer wants to be able to identify and track components of their infrastructure that support their ecommerce service. What ServiceNow products could support this requirement? Choose 3 answers

A. Performance Analytics

B. Configuration Management (CMDB)

C. Financial Management

D. Discovery

E. Service Mapping

Correct Answer: BDE

Configuration Management (CMDB) is a product that allows users to identify and track components of their infrastructure, such as servers, applications, databases, networks, and devices, and their relationships. CMDB provides a single source of truth for IT assets and services, and supports IT service management processes. Discovery is a product that automatically scans the network and populates the CMDB with the discovered infrastructure components and their attributes. Discovery uses probes, sensors, and patterns to identify and classify IT assets, and updates the CMDB with any changes. Service Mapping is a product that creates a top-down view of the infrastructure components that support a specific business service, such as ecommerce. Service Mapping uses discovery data and application traffic analysis to map the dependencies and relationships between IT assets and services, and displays them in a graphical interface

QUESTION 3

Which element is used to track items not saved with a field, in a record?

A. Sidebar

B. List Editor

C. Activity formatter

D. Dictionary

Correct Answer: C

The activity formatter provides an easy way to track items not saved with a field in the record, such as journal fields like comments and work notes

QUESTION 4

What displays a set of records from a table?

A. View

B. Dashboard

C. Panel

D. List

Correct Answer: D

QUESTION 5

What icon do you use to change the label on a Favorite?

A. Clock

B. Hamburger

C. Pencil

D. Three dots

E. Triangle.

F. Star

Correct Answer: C

Reference: https://support.servicenow.com/kb?id=kb_article_viewandsysparm_article=KB0781451

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