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QUESTION 1

Which element is used to track items not saved with a field, in a record?

A. Sidebar

B. List Editor

C. Activity formatter

D. Dictionary

Correct Answer: C

The activity formatter provides an easy way to track items not saved with a field in the record, such as journal fields like comments and work notes

QUESTION 2

Which tool is used for creating dependencies between configuration items in the CMDB?

A. CI Relationship Editor

B. CMDB Builder

C. CI Service Manager

D. CI Class Manager

Correct Answer: A

QUESTION 3

When managing tags, you can adjust who is able to see iL What are the visibility options? Choose 3 answers

A. Admins

B. Everyone

C. Groups and Users

D. Roles and Permissions

E. Me

Correct Answer: BCE

QUESTION 4

What are advantages of using Flow Designer? (Choose three.)

A. Supports advanced developers

B. Enables complicated scripting

C. Reduces technical debt

D. Less manual scripting

E. Smooth integration with 3rd party systems

Correct Answer: CDE

QUESTION 5

Each knowledge bases can have unique lifecycle workflows, user criteria, category structures, and management assignments.

A. True

B. False

Correct Answer: A

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