



CRT-271^{Q&As}

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**QUESTION 1**

How is visibility to Articles Types controlled for Community Members?

- A. Community Settings
- B. User Record
- C. Community Manager
- D. Profile
- E. All Articles Types within the shared data categories and visible to Community Members.

Correct Answer: D

QUESTION 2

Universal Containers Community Manager needs to set up Reputation. Which two tasks should the Community Manager perform to meet this requirement? (Choose 2)

- A. Create a custom Lightning component for Reputation and add it to the home page
- B. Configure Reputation points and levels in the Community Management console
- C. Enable Reputation in the Community
- D. Add the Reputation Leaderboard component to a page in the Community
- E. Add a Visualforce Reputation Leaderboard component

Correct Answer: BC

QUESTION 3

Universal Containers uses Community to grant business customers secure access to accounts, orders, and invoices. All customers are on a Customer Community License. Universal Containers plans to launch a project management module with the following requirements:.. Leverage Chatter for collaboration..

Private project collaboration between the customer and Universal Containers..

Leverage documents, tasks, and events in the project space..

Customers can only see and access their projects.

What is the most efficient way for the Salesforce Admin to fulfil these requirements?

- A. Create unlisted groups and add project records to the group



- B. Add private groups and add project records to the group
- C. Build a custom Visualforce project space and control access through sharing
- D. Use custom objects, record feeds, and control access through sharing

Correct Answer: B

QUESTION 4

Universal Containers needs to create a Support Community with the following requirements:

Customer and partner users will be members of this community and use the Customer Community and Partner Community License, respectively.

A customer user should be able to see all cases opened for their account, including cases opened by their colleagues.

Customer users must be able to collaborate with all Community users.

What two things should a Salesforce Admin do to accomplish this? (Choose 2)

- A. Select the Community User Visibility checkbox
- B. Enable Super User access for customer users
- C. Set up Delegated Admin access for customer users
- D. Create a Sharing Set on the Case object

Correct Answer: AB

QUESTION 5

Universal Containers needs to have their branding represented accurately in their Partner Community. What three things should the Salesforce Admin do to use Community Builder to brand the Community? (Choose 3)

- A. Specify font family, style, and weight
- B. Apply a colour scheme that is appropriate for the Universal Containers template with the colour palette
- C. Adjust kerning values in a variety of typefaces
- D. Use custom CSS to apply Universal Containers styles
- E. Adjust the pixel width of the masthead

Correct Answer: BCD



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