



CRT-271^{Q&As}

Certification Preparation For Community Cloud Consultants

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QUESTION 1

Universal Containers is launching a Community to drive their channel sales. The requirements are as follows:

Integration with a BackOffice Legacy System that supports APILevel Integration and Salesforce Connect.

This integration does not exist today.

Integration with a pricing and quoting tool. This integration exists today for internal users in the Salesforce org.

External partner users must be able to configure the quote using the pricing and quoting tool from the Community.

The pricing and quoting tool must support Community users.

Universal Containers owns licenses for Salesforce Connect.

What are the two most efficient ways for a Salesforce Admin to accomplish this task? (Choose 2)

- A. Integrate the BackOffice Legacy System using custom code development.
- B. Integrate the pricing and quoting tool by configuring external users to make it available in the Community.
- C. Integrate the BackOffice Legacy System using Salesforce Connect.
- D. Integrate the pricing and quoting tool by creating custom code to make it available in the Community.

Correct Answer: BC

QUESTION 2

Northern Trail Outfitters wants to launch their Community with the following requirements:

Enable ions.

Use Reputation for gamification.

View the Trending Articles. Optimized for mobile.

Which two requirements will the Salesforce Admin be able to accomplish with the Koa template? (Choose 2)

- A. Use Reputation for gamification
- B. View the Trending Articles
- C. Enable ions



D. Optimized for mobile

Correct Answer: CD

QUESTION 3

Your company has asked you to leverage Salesforce for their new customer community and wish to ensure that it is mobile ready which template(s) can you leverage to support this requirement? (Choose 4)

A. Kokua

B. Napili

C. Aloha

D. Visualforce + Tabs

E. Koa

Correct Answer: ABCE

QUESTION 4

Why would you modify the Head Markup of a Salesforce Community? (Choose 3)

A. To add Custom JavaScript blocks

B. To add SEO meta tags

C. Band C

D. To modify the community colour palate

E. To add References to external JavaScript files

F. To enable single sign on

Correct Answer: ABE

QUESTION 5

A Community Admin is planning to add users and wants to send a welcome email for the community. Which three checks must the Community Admin perform? (Choose 3)

A. Make sure the users have their profiles established in the community

B. Make sure the community is in Published status

C. Make sure the community is in Active status

D. Set the community in preview status to review before changing it to Active status



E. Set the email check box option at the community level

Correct Answer: CDE

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