



CRT-271^{Q&As}

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**QUESTION 1**

Why would you modify the Head Markup of a Salesforce Community? (Choose 3)

- A. To add Custom JavaScript blocks
- B. To add SEO meta tags
- C. Band C
- D. To modify the community colour palate
- E. To add References to external JavaScript files
- F. To enable single sign on

Correct Answer: ABE

QUESTION 2

Universal Containers built a Community to expose Leads and Opportunities to their resellers. They set up partner accounts with two roles and granted Super User access to the Sales Executives users who are created at the top level of the account role hierarchy.

Universal Containers has the following requirements to expose dashboards to their partners:

Partners can NOT modify the dashboard.

Partners only see data within their account.

Partners see all the data on the partner account.

How should the Salesforce Admin fulfill these requirements?

- A. Select the Channel Manager as the running user for the dashboards
- B. Select the \Run as logged in user option for the dashboards
- C. Select the Sales Executive as the running user for the dashboards
- D. Select the owner of the partner account as the running user for the dashboards

Correct Answer: B

QUESTION 3

Your company has provided you with a list of \Bad Words\ that they would like community users prevented from posting in the community. What do you use to achieve this?



- A. Enable Automatic Sensitive Word Filtering
- B. Content Criteria and Rate Rules
- C. Member Criteria and Rules
- D. Moderation Rules
- E. Content Criteria and Content Rules
- F. Member Rules

Correct Answer: E

QUESTION 4

Universal Containers is launching a Community to drive their channel sales. The requirements are as follows:

Integration with a BackOffice Legacy System that supports API Level Integration and Salesforce Connect.

This integration does not exist today.

Integration with a pricing and quoting tool. This integration exists today for internal users in the Salesforce org.

External partner users must be able to configure the quote using the pricing and quoting tool from the Community.

The pricing and quoting tool must support Community users.

Universal Containers owns licenses for Salesforce Connect.

What are the two most efficient ways for a Salesforce Admin to accomplish this task? (Choose 2)

- A. Integrate the BackOffice Legacy System using custom code development.
- B. Integrate the pricing and quoting tool by configuring external users to make it available in the Community.
- C. Integrate the BackOffice Legacy System using Salesforce Connect.
- D. Integrate the pricing and quoting tool by creating custom code to make it available in the Community.

Correct Answer: BC

QUESTION 5

Northern Trail Outfitters launches a Community using the Napili template. Community members report that they do NOT have a menu option to navigate to see their invoices. The Salesforce Admin has validated the



following on the Community user profile:

Users Profile has Read Access on the Invoice Object .

Users Profile has a tab visible for Invoice Object.

What should the Salesforce Admin do to troubleshoot this issue?

- A. Verify that the Navigation Menu in Community Builder has '\\Type: Salesforce Object\\' and '\\Object Type: Invoices.\\'
- B. Verify that the Navigation Menu in Community Management has '\\Type: Salesforce Object\\' and '\\Object Type: Invoices.\\'
- C. Verify that the Invoices tab is under the Selected tab in Community Management
- D. Verify that the Invoices tab is under the Selected tab in Community Settings Setup

Correct Answer: B

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