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QUESTION 1

Universal Containers builds a Partner Community for their dealers. They set up the partner account with two roles to represent sales employees and their managers. After going live, the dealerships inform Universal Containers that they need a CEO type of access for specific users who need to access all of the data on the partner account. How should the Salesforce Admin fulfil this requirement?

A. Promote the CEO partner user to delegated admin on the partner account

B. Assign Super User access to the CEO partner user on the Contact page

C. Add a third role to the partner account hierarchy for the CEO partner user

D. Make the CEO partner user the owner of the partner account

Correct Answer: B

QUESTION 2

When allowing external users to Create and Edit reports, what important step must your complete first?

A. Enable Read and Write to Reports on the Community Profile

B. Enable the Enhanced Sharing Model

C. Create a Permission Set with Create and Edit reports checked so that you can manage which users within the Community are able to create Reports

D. Share each Report and Dashboard Folder required with the respective community profiles?

E. Ensure that Create and Edit reports in checked on the Community Profile

Correct Answer: B

QUESTION 3

Universal Containers is launching a Community to provide a selfhelp channel to their customers and partners. Customers and partners will search for articles, participate in discussions, and raise cases. Partners will be able to raise cases for their customers, but will NOT need channel sales capabilities. Which license should a Salesforce Admin use for the partner users?

A. Customer Community Plus License

B. Support Community License

C. Partner Community Plus License

D. Service Cloud License

Correct Answer: B

QUESTION 4

You are setting up an Authenticated Community for your Customers many of them speak both English and French how will you ensure the most appropriate language(s) are available to them in your Napili Template Community?

A. Develop a custom lightning component which will allow seamless transition between languages

B. Install the Google Translation component which allows Authenticated users to swap between languages

C. Language will be determined by the language set on their User Profile

D. Place the Language Picker Component on the Community home page

E. MultiLanguage support is not available for Napili Template communities

Correct Answer: C

QUESTION 5

Universal Containers needs to announce their upcoming Annual Conference to all members of their

Customer Community.

In which two ways should this be set up? (Choose 2)

A. In the Community Workspaces, target all Recommendations to a new Audience Type.

B. In Community Builder, add the Featured Recommendations Component to the page.

C. In the Community Workspaces, create the Recommendation.

D. In the Community Workspaces, add a new Custom Recommendations Channel.

E. In Community Builder, add the Recommendations Component to the page.

Correct Answer: CE

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