



# CRT-271<sup>Q&As</sup>

Certification Preparation For Community Cloud Consultants

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### QUESTION 1

Universal Containers have asked you to help them set up their Salesforce Community and one of their requirements is to make Reports and Content available to members. What Community licence type(s) would you recommend? (Choose 2)

- A. Partner Community
- B. Salesforce Community Content
- C. Customer Community
- D. Salesforce
- E. Customer Community Plus

Correct Answer: AE

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### QUESTION 2

Northern Trail Outfitters wants to launch their Community with the following requirements:

Enable ions.

Use Reputation for gamification.

View the Trending Articles. Optimized for mobile.

Which two requirements will the Salesforce Admin be able to accomplish with the Koa template? (Choose

2)

- A. Use Reputation for gamification
- B. View the Trending Articles
- C. Enable ions
- D. Optimized for mobile

Correct Answer: CD

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### QUESTION 3

When architecting a community strategy it is important to consider portal role count limitations. What is the maximum number of portal roles that can exist in an organization?

- A. 10,000
- B. 2,500



C. 1,000

D. 4,000

E. 5,000

Correct Answer: E

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#### QUESTION 4

Your company wish to use their own URL for their community to maximize the brand impact to customers. How would you achieve this?

A. My Salesforce1

B. My Domain

C. Salesforce1

D. Custom URLs

E. Community Domains

Correct Answer: D

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#### QUESTION 5

Universal Containers has a multi layered distribution structure. The Main Distributors in each geography work with Regional Distributors to sell and service customers in the region. Universal Containers plans to roll out a Community with the following capabilities:

Main Distributors and Regional Distributors are considered Partner accounts in Salesforce.

Main Distributors can communicate with other Main Distributors.

Regional Distributors can communicate with other Regional Distributors who are managed by the same

Main Distributor, but NOT with other Regional Distributors.

How should the Salesforce Admin build a Community to meet the requirements?

A. Allow Main Distributors to be members of two Communities: one for Main Distributors and one for the Regional Distributors that they manage

B. Build one Community using the Napili template for Main Distributors and Regional Distributors. Disable Community user visibility and allow portal user visibility

C. Create a Community for each Main Distributor. Allow Regional Distributors to log in to the Community

D. Build one Community for each Regional Distributor and one for Main Distributors



Correct Answer: C

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