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QUESTION 1

Can you perform field updates on an object related to a rule.
A. Yes
B. No
Correct Answer: A
Except for case comment and Email message records you can create a field update action that updates a field on the related case record. For e.g. You can create a rule to change the status of a case from " Awaiting Customer Response to "In Progress" when a customer adds a case comment.
QUESTION 2
A user who has access to formula field can reference fields to which he or she doesn\\'t have access to allowing him or her to view restricted data.
A. True
B. False
Correct Answer: A
QUESTION 3
Universal Containers is having a quality control problem with one of its product lines. Which standard object can be used to track the extent of the problem?
A. Account
B. Case
C. Product
D. Opportunity
Correct Answer: B
QUESTION 4

How does a Profile differ from a Role?

A. Profile controls what a user can do (read, create, edit, delete) with records

Correct Answer: A

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QUESTION 5

Page layouts are assigned to users based on Select the correct choice

- A. Layout Properties
- B. Salesforce Golden Rules
- C. Default settings
- D. Assignment Settings
- E. Profile Settings

Correct Answer: E

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