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QUESTION 1

Which of the following objects cannot be imported via the Salesforce.com Import Wizard?

A. Leads

B. Accounts

C. Opportunities

D. Solutions

Correct Answer: C

QUESTION 2

Support agents at Universal Containers research solutions to customer issues by asking various subject matter experts (SMEs) at the company.

Which three features will allow Support Agents to quickly document the details of these meetings? (Choose three.)

A. Case Feed

B. Workflow Email Alerts

C. Case Group

D. Case Comments

E. Events

Correct Answer: ACD

QUESTION 3

If you give a user the "Weekly Data Export" permission, which is needed to export data, he or she has view access to all data that is exported and can see all custom objects and fields in the Weekly Export Service regardless of their other profile settings.

A. True

B. False

Correct Answer: A

QUESTION 4

What is the maximum of time triggers per Workflow Rule?

A. 5

B. 10

C. 15

D. 20

Correct Answer: B

QUESTION 5

What determines a unique User Record?

A. User Name

B. Standard Profile

C. Custom Profile

D. User Role

Correct Answer: A