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QUESTION 1

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- A. clarify the audit objectives
- B. discuss previous audit results
- C. develop audit criteria
- D. establish the scope of the audit

Correct Answer: A

QUESTION 2

Which of the following is the most fundamental role of the audit function?

- A. Reporting identified problems to the supervisor of the audited area
- B. Monitoring performance of the organization and determining corrective action for substandard performance
- C. Reporting findings to upper management to ensure that proper corrective action is taken
- D. Verifying the effectiveness of the organization\\'s quality system in preventing substandard performance

Correct Answer: D

QUESTION 3

The authority for auditors to perform external second-party audits is provided by:

- A. a company\\'s quality assurance manual
- B. the quality standard being audited against
- C. the established audit procedures
- D. the purchase contract

Correct Answer: D

QUESTION 4

A cause and effect diagram is a useful tool for doing which of the following?



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- A. Determining the flow of a process
- B. Detecting shifts in a process
- C. Developing theories based on symptoms
- D. Arranging theories by defect count

Correct Answer: C

QUESTION 5

Which of the following is an example of a short-term corrective action?

- A. Improving process capability
- B. Analyzing a field failure
- C. Obtaining missing signatures on a purchase order
- D. Correcting the problem of obsolete drawings

Correct Answer: C

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