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#### QUESTION 1

During a supplier audit, all of the following documentation can be reviewed EXCEPT:

- A. reports of internal audits performed by the supplier
- B. information concerning the company's parts inventory
- C. quality records for a product made for another customer
- D. operating or working instructions

Correct Answer: C

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#### QUESTION 2

Which of the following types of tools or techniques is considered qualitative?

- A. Histograms
- B. Frequency distributions
- C. Pareto charts
- D. Process observations

Correct Answer: D

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#### QUESTION 3

Management can best ensure support for the audit function from other departments by:

- A. continually evaluating the audit results
- B. reviewing audit follow-up activities and ensuring that corrective action requests are closed in a timely manner
- C. hiring personnel who have knowledge of quality procedures and by providing continuing education
- D. emphasizing the importance and usefulness of audits to the organization

Correct Answer: D

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#### QUESTION 4

Which of the following audit strategies is a common technique to assess compliance to a specific requirement at all



locations where that requirement is applicable?

- A. Discovery method
- B. Element method
- C. Department method
- D. Process method

Correct Answer: B

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#### QUESTION 5

Which of the following would NOT normally be used as a major category in a cause and effect diagram?

- A. Modifications
- B. Methods
- C. Materials
- D. Machines

Correct Answer: A

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