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**QUESTION 1**

_____ is the collection of data used to analyze physician practice pattern, utilization of services, and outcomes of care. Its goal is to improve physician performance through accounts through accountability feedback and to decrease practice variations through adherence to evidence-based standards of care.

- A. Physician profiling
- B. Value-based profiling
- C. Physicians portfolio management
- D. Physician record review

Correct Answer: A

QUESTION 2

Many organizations establish condition-specific patient registries for their more sophisticated quality improvement projects because they do not have a reliable source of clinical information.

The use of patient registries is advantageous for the following reasons EXCEPT:

- A. They are rich source of information because they are customized
- B. They can collect all the data that the physician or health system determines are most important
- C. They are not subject to short comings of review records
- D. They can be used for quality improvements and research purposes

Correct Answer: C

QUESTION 3

Case-mix adjustment accounts for the different types of patients in institutions. Adjustment should be considered when hospital survey results are being released to the public.

The characteristics commonly associated with the patient reports on quality of care are all of the following

EXCEPT:

(Choose two.)

- A. Patient age (i.e., older patients tend to report fewer problems with care)
- B. Discharge service (e.g., childbirth patients evaluate their experiences more favorably than do medical or surgical patients; medical patients report the most problems with care)
- C. Patient satisfaction



D. Number of visits to the hospitals

Correct Answer: CD

QUESTION 4

Weighting of scores is frequently recommended if members of a (patients) population have unequal probabilities of being selected for the sample. If necessary, weights are assigned to the different observations to provide a representation picture of the total population.

Weighting should be considered when

- A. An equal distribution of patients exists by discharge service, nursing unit, or clinic
- B. An unequal distribution of patients exists by discharge service, nursing unit, or clinic
- C. An unequal distribution of patients exists by laboratories
- D. An equal distribution of patients exists by ICUs

Correct Answer: B

QUESTION 5

An alternative to a walk-through is a similar technique called _____. A staff member asks permission to accompany a patient through the visit and take notes on patients' experience.

- A. Patient graphing
- B. Patient shadowing
- C. Patient profiling
- D. Patient counselling

Correct Answer: B

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