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Salesforce Community Cloud Consultant

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QUESTION 1

During a recent review of their partner Community, the Director of Marketing has concerns about the look and feel of the Community template they are using.

Which two individual actions should a Community Cloud consultant recommend to address this issue?

- A. Install a lightning Bolt template the AppExchange
- B. Build custom HTML pages according to marketing specifications
- C. Implement a custom theme for the Community
- D. Build Visualforce pages and apply custom CSS

Correct Answer: C

QUESTION 2

Universal Containers needs to set up a custom domain to create a branded community experience with increased domain security. Which three steps should a Salesforce admin take to meet these requirements? Choose 3 answers

Select one or more of the following:

- A. Configure profile/permissions for a public user
- B. In setup, select domains and click add a domain
- C. Select the option to allow Advanced Security in Community Management
- D. Add the certificate that supports the specified domain
- E. Create a new certificate using certificate and key management

Correct Answer: ACD

QUESTION 3

Universal Containers Community Manager needs to set up Reputation.

Which two tasks should the Community Manager perform to meet this requirement? Choose 2 answers

- A. Create a custom Lightning component for Reputation and add it to the home page.
- B. Configure Reputation points and levels in the Community Management console.
- C. Add a Visualforce Reputation Leaderboard component.
- D. Add the Reputation Leaderboard component to a page in the Community.
- E. Enable Reputation in the Community.



Correct Answer: BE

QUESTION 4

Universal Containers recently rolled out a Community to their partners.

The internal sales team has the following requirements for internal users:

- Ability to support the addition of 50 new partners every month.
- Ability to pass leads to the partners.
- Continue to have access to the leads after transfer to partners.
- Access to the opportunity when the partner converts the lead.
- Leads should be visible to only the partner who is working on the lead; other partners should NOT have access to the lead.

Which sharing option should the Salesforce Admin choose to meet the requirement for internal users?

- A. Create a sharing rule to share leads and opportunities to internal users.
- B. Use sharing sets to share leads and opportunity to internal users.
- C. Create a public group and include partners and share records to the public group using sharing rules.
- D. Allow partner users to manually share the leads and opportunities with internal users.

Correct Answer: C

QUESTION 5

Northern Trail Outfitters has released a Customer Service Community for its users and trekking equipment. Users can ask and answer questions in the Community. Customers have asked how to be notified of new questions or information posted in the Community about specific products. What should the Administrator recommend?

- A. Subscribe to an RSS feed about Questions and posts
- B. Subscribe to Questions and posts
- C. Follow users associated with Questions and posts
- D. Subscribe to Topics associated with Questions and posts

Correct Answer: C

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