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QUESTION 1

Universal Containers creates a Community for their end users to access invoices. The invoice pages are mobile of responsive and utilize rich text styling for the amount totals in each column. Mobile access to these invoices is important. The API Enabled profile permission has been turned on to allow Salesforce mobile access to external users with Communities licenses.

Which characteristic of this Community will cause display problems when accessed from an Android mobile device?

- A. '\\API enabled\\' profile permission
- B. Mobile responsiveness
- C. Community URL access
- D. Rich text styling

Correct Answer: D

QUESTION 2

Universal Containers needs to allow customers to self-register for their Community for customers. Existing contacts must be given Community access without creating duplicate contacts.

How should a Salesforce Admin perform this task?

- A. Customise the CommunitiesSelfregcontroller Apex controller to identify duplicates and show an error message during registration.
- B. Uncheck the option Allow Duplicates in Salesforce in Community Management.
- C. Create a validation rule to prevent duplicates and show an error message.
- D. Develop a batch process that will delete duplicate contacts in the Community and reassign users to existing contacts.

Correct Answer: A

QUESTION 3

The product marketing team is revising its product data sheets and FAQ documentation to msupport major upgrades across the product line. Preliminary analysis shows the new articles have fewer views in the Partner and Customer Communities than expected.

What are three ways to increase the visibility of these Knowledge articles? Choose 3 answers

Select one or more of the following:

- A. Use the Recommendations component to promote specific articles to defined groups of users (Channels)
- B. Place hotlink URLs to these topics in the header component



- C. Create a new navigational topic for "New Products" and make sure the new articles are massigned to that user
- D. Make sure that the right fields in the Knowledge object are indexed to improve results in the Universal Search component
- E. Use the Featured Topics component to promote the topics related to these new articles

Correct Answer: ACE

QUESTION 4

What are the two most efficient ways for a Salesforce Admin to accomplish this task?

Universal Containers is launching a Community to drive their channel sales. The requirements are as follows:

Integration with a Back-Office Legacy System that supports API-Level Integration and Salesforce Connect.

This integration does not exist today.

Integration with a pricing and quoting tool. This integration exists today for internal users in the Salesforce org.

External partner users must be able to configure the quote using the pricing and quoting tool from the Community.

The pricing and quoting tool must support Community users. Universal Containers owns licenses for Salesforce Connect.

- A. Integrate the Back-Office Legacy System using custom code development.
- B. Integrate the Back-Office Legacy System using Salesforce Connect.
- C. Integrate the pricing and quoting tool by configuring external users to make it available in the Community.
- D. Integrate the pricing and quoting tool by creating custom code to make it available in the Community.

Correct Answer: BC

QUESTION 5

What is the most efficient way for the Salesforce Admin to fulfil this requirement? Northern Trail Outfitters is planning to launch a Community for their partners. Partner Sales Managers need to view Partner Sales Rep records.

- A. Provide Super User Access to Partner Sales Reps.
- B. Create a criteria-based Sharing Rule.



- C. Set the number of partner roles to two.
- D. Enable the Partner Sales Manager as Super Admin.

Correct Answer: C

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