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QUESTION 1

Universal Containers builds a Partner Community for their dealers. They set up the partner account with two roles to represent sales employees and their managers. After going live, the dealerships inform Universal Containers that they need a CEO type of access for specific users who need to access all of the data on the partner account.

How should the Salesforce Admin fulfil this requirement?

- A. Promote the CEO partner user to delegated admin on the partner account
- B. Assign Super User access to the CEO partner user on the Contact page
- C. Add a third role to the partner account hierarchy for the CEO partner user
- D. Make the CEO partner user the owner of the partner account

Correct Answer: B

QUESTION 2

Universal Ketchup Containers are ready to start adding Members to their brand new Customer Plus Community. What steps would an administrator take to do this?

- A. Add the Member Profile to the Community
- B. Add the Member Profile to the Community then Navigate to the Contact Record and Enable the Contact as a Community User
- C. Add the Member Profile to the Community then Navigate to the Account record and enable Contact access to the Community
- D. Navigate to the Contact Record and Enable the Contact as a Community User

Correct Answer: B

QUESTION 3

Your company has provided you with 6,321 '\Bad Words\' they wish to prevent being used in the Customer Community. How many Content Criteria are required to support this requirement?

- A. 4
- B. 2
- C. 3
- D. 1
- E. 6

Correct Answer: A



QUESTION 4

What is the first step the Salesforce Admin must complete to set up the partner users?

Universal Containers has a community for their partners. They would like to add a new partner company and grant their users access to the Community.

- A. Create a partner profile for the company.
- B. Add partner contacts to the Community as members.
- C. Create the account and enable it as a partner account.
- D. Allow partner users to self-register and gain access.

Correct Answer: A

QUESTION 5

Northern Trail Outfitters uses Knowledge Articles to address customer questions in their Napili Community. They need to know if these Articles are helpful to customers when they search for help in the Community. What is the most efficient way for a Salesforce Admin to get this information from customers?

- A. Build a custom Community page that shows the Knowledge Article and have custom fields to capture customer comments.
- B. Create a customer survey using custom Lightning components and add it to the home page.
- C. Redirect customers to a survey form in an external website that captures their comments on the Knowledge Article
- D. Enable the article voting property on the Article Content component in the article detail page in the Community Builder

Correct Answer: B

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