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QUESTION 1

Universal containers (UC) wants to make sure its brand is applied to the Chatter notification emails sent to users from the Community.

Which three aspects can UC customise on these types of emails? Choose 3 answers

Select one or more of the following: A. Sender's email address

B. Logo

C. Email format

D. Fonts

E. Footer text

Correct Answer: ABE

QUESTION 2

Universal Containers has the following requirements:

- Enable VIP community access once a customer has reached \$1 million in revenue
- Maintain customer revenue in Salesforce

-

All customers must have access to the general customer community

-

VIP customers must have access to VIP information in the community

-The number of profiles in Salesforce must be limited

How should the Salesforce Admin provide VIP users access to the VIP information?

- A. Create a profile that has permissions to the VIP information and assign it to the VIP community users
- B. Create a permission set that has permissions to the VIP information and add it to VIP customers
- C. Create a sharing set that allows VIP customers to access VIP information
- D. Create a sharing rule that allows VIP customers to access VIP information

Correct Answer: A

QUESTION 3



Universal Containers recently built a Community for their customers. They would like to allow access Of files maintained in their Sharepoint Online with customers. Which Salesforce feature should the Salesforce Admin recommend?

- A. Content Library
- B. Files Connect
- C. Files Sync
- D. Chatter and Files

Correct Answer: B

QUESTION 4

Universal Containers builds a self-service Community. They need to delegate moderation activities (e.g. removing flags) as well as editing and deleting content to certain members.

Which two things should the Salesforce Admin do to meet this requirement? Choose 2 answers.

- A. Assign the "Moderate Communities Feeds" permission to these members.
- B. Activate a moderation rule for certain members.
- C. Assign the "Moderate Communities Files" permission to these members.
- D. Activate "Allow Members to Flag" for certain members.

Correct Answer: AC

QUESTION 5

Universal Containers rolled out a Community in the Customer Service Napili template for their employees. The CEO has the following requirements:

All employees can participate in discussions within the Community. Create a Chatter group for corporate announcements where all employees can participate and comment. The posts in this group should be visible in the feed of all employees.

How should the Salesforce Admin accomplish this task? Choose one answer

- A. Create a Chatter group in the internal org and create a trigger to make the posts visible to everyone
- B. Create a Chatter group in the Community and include all employees
- C. Create a Chatter group in the internal Salesforce org and include all employees
- D. Create a post on a custom object, Announcements that all employees follow

Correct Answer: B



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