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QUESTION 1

John works as a Sales Engineer for KBC Inc. He has been assigned a project to install a soft phone on different computers. One of the computer systems on the LAN is experiencing problems in voice quality.

Which of the following actions should John perform to resolve the problem?

A. Add more system RAM.

B. Upgrade the network cable to category 6 cabling.

C. Upgrade the computer system.

D. Upgrade the Network Interface Card (NIC).

Correct Answer: D

QUESTION 2

John works as a Network Administrator in ABC Inc. He complains that he is unable to communicate with a remote computer. He suspects that data loss is occurring at one of the routers

that are routing the packets to the destination computer. He wants to test the route that the packets follow from his computer to the destination computer. He also wants to view the information about the packet losses at every router along the way.

Which of the following commands will he use to accomplish this?

A. TRACERT

B. PING

C. NET VIEW

D. PATHPING

Correct Answer: D

QUESTION 3

You work as a technician for TechPerfect Inc. There are up to 25 telecommuters using VoIP at any given time. You want to ensure that the Web browsing performed by the valid users on your network does not interfere with the required bandwidth for VoIP communications across the Internet.

Which of the following technologies will allow you to ensure that the users can browse the Internet while not allowing these users to thwart the operations of the telecommuters?

A. Packet filtering

B. Traffic policing

C. Traffic generator

D. Traffic shaping

Correct Answer: D

QUESTION 4

John works as a Network Administrator for NetPerfect Inc. The company has a Windows-based network. John has been assigned a project to build a network for the sales department of the company. It is important for the LAN to continue working even if there is a break in the cabling.

Which of the following topologies should John use to accomplish the task?

A. Star

B. Ring

C. Mesh

D. Bus

Correct Answer: C

QUESTION 5

Which of the following are the key steps that must be taken while planning and implementing QoS policies? Each correct answer represents a part of the solution. Choose three.

A. Divide traffic into classes.

B. Identify traffic and its requirement.

C. Remove unnecessary protocols.

D. Define policies for each traffic class.

Correct Answer: ABD

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