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QUESTION 1

You are a Voice Technologies Administrator and connecting a VoIP network to the PSTN. You are using

E.164 standard address for your telephone system.

Which of the following are the components of E.164 numbering plan? Each correct answer represents a part of the solution. Choose three.

- A. National destination code
- B. IP address
- C. Subscriber number
- D. Country code

Correct Answer: ACD

QUESTION 2

What is the bit rate of digitized voice using Pulse Code Modulation (PCM)?

- A. 32000 bps
- B. 64000 bps
- C. 16000 bps
- D. 8000 bps

Correct Answer: B

QUESTION 3

Which of the following common IP services allows a customer to connect to the Internet with the help of private IP addressing?

- A. NDIS
- B. DHCP
- C. DNS
- D. NAT

Correct Answer: D

QUESTION 4



Which of the following depicts the ability to smoothly combine e-mail, voice, real-time applications, and Web chat features for a call center representative to use?

- A. Automatic call distributor
- B. Computer telephony integration
- C. Silence suppression
- D. Multi-channel blending

Correct Answer: D

QUESTION 5

Mark works as a Sales Engineer for NetPerfect Inc. One of his customers has asked him to enable fax messages to be delivered to her computer so that she can read it in her email.

Which of the following protocols should Mark implement on the convergence device?

- A. T.30
- B. T.38
- C. T.37
- D. T.100

Correct Answer: C

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