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QUESTION 1

Which of the following applications provides an ACD service for a Cisco VoIP network?

A. Automated Attendant

B. Cisco Unified Contact Center

C. UC500

D. Cisco Unified Mobility

Correct Answer: B

QUESTION 2

Which of the following layers of the OSI model is responsible for the auto detection process of the IP telephone power requirement?

A. Application layer

B. Physical layer

C. Data link layer

D. Presentation layer

Correct Answer: B

QUESTION 3

Which of the following protocols is needed when a fax machine is connected to ATA?

A. H.323

B. SCCP

C. SIP

D. MGCP

Correct Answer: A

QUESTION 4

Which of the following ITU recommendations explains the standard for store-and-forward fax transmission over IP networks?

A. T.38

B. S.47

C. Q.931

D. T.37

Correct Answer: D

QUESTION 5

Which of the following techniques allows multiple computers to share one or more IP addresses?

A. WINS

B. DNS

C. DHCP

D. NAT

Correct Answer: D

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