



# CLSSYB<sup>Q&As</sup>

Certified Lean Six Sigma Yellow Belt (CLSSYB)

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#### QUESTION 1

Six sigma project methodology normally begins with what initial step?

- A. Problem definition
- B. Define
- C. Project charter
- D. Champion approval

Correct Answer: B

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#### QUESTION 2

Three Standard Deviations on left and right side of the mean would include what % of the total data points in Normal Distribution?

- A. 68 %
- B. 97 %
- C. 99 %
- D. 95 %

Correct Answer: C

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#### QUESTION 3

At the beginning of a project we must keep in mind there are basically three views of a process: What you THINK it is, What the SUPPLIER wants and What it SHOULD be.

- A. True
- B. False

Correct Answer: B

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#### QUESTION 4

When we assess the Voice of the Customer we are attempting to determine the gaps in our processes between "what is" and \_\_\_\_\_.

- A. "What isn't"
- B. "What will make money"



C. "What will cost less"

D. "What should be"

Correct Answer: D

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#### QUESTION 5

The ROI for a project is a measurement metric that stands for \_\_\_\_\_ and is one of the methods used to measure the success of a Lean Six Sigma project.

A. Return on Investment

B. Recognition of Innovation

C. Recovery of Investment

D. Return on Inventory

Correct Answer: A

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