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QUESTION 1

What makes a playbook appear for a Security Incident if using Flow Designer?

- A. Actions defined to create tasks
- B. Trigger set to conditions that match the security incident
- C. Runbook property set to true
- D. Service Criticality set to High

Correct Answer: B

QUESTION 2

This type of integration workflow helps retrieve a list of active network connections from a host or endpoint, so it can be used to enrich incidents during investigation.

- A. Security Incident Response ?Get Running Services
- B. Security Incident Response ?Get Network Statistics
- C. Security Operations Integration ?Sightings Search
- D. Security Operations Integration ?Block Request

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-security-management/page/product/security-incident-response/concept/cj-sir-capfmw-about.html>

QUESTION 3

Select the one capability that restricts connections from one CI to other devices.

- A. Isolate Host
- B. Sightings Search
- C. Block Action
- D. Get Running Processes
- E. Get Network Statistics
- F. Publish Watchlist

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/paris-security-management/page/product/security-incident->



[response/task/perform-addtl-tasks-on-si.html](#)

QUESTION 4

The benefits of improved Security Incident Response are expressed.

- A. as desirable outcomes with clear, measurable Key Performance Indicators
- B. differently depending upon 3 stages: Process Improvement, Process Design, and Post Go-Live
- C. as a series of states with consistent, clear metrics
- D. as a value on a scale of 1-10 based on specific outcomes

Correct Answer: C

QUESTION 5

To configure Security Incident Escalations, you need the following role(s):.

- A. sn_si.admin
- B. sn_si.admin or sn_si.manager
- C. sn_si.admin or sn_si.ciso
- D. sn_si.manager or sn_si.analyst

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/paris-security-management/page/product/security-incident-response/task/escalate-security-incident.html>

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