



# CIS-SAM<sup>Q&As</sup>

Certified Implementation Specialist - Software Asset Management

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#### QUESTION 1

Software usage data can be imported utilizing:

- A. Transform Map
- B. Other Third Party Sources
- C. System Center Configuration Manager (SCCM)
- D. Manually

Correct Answer: C

Reference: [https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t\\_ViewSoftwareUsage.html](https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_ViewSoftwareUsage.html)

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#### QUESTION 2

Creation of a template can help facilitate future data imports and be reused to import and transform data.

- A. True
- B. False

Correct Answer: B

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#### QUESTION 3

Which of the following statements is incorrect with regards to on-premise import and export of Content Service data?

- A. Clicking on the "Manage Software Library" module takes the user to an interceptor page where they can select to import or export data.
- B. On-premise instances do not receive automatic Software Library updates.
- C. Normalization content is eligible for the export feature.
- D. By default, you are opted in to the Manage On-Premise Library (com.sn\_samp\_on\_prem) plugin.
- E. You must opt-in to the SAM Content Service through the Content Service setup page.

Correct Answer: C

Reference: <https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/hardware-asset-management/task/import-export-ham.html>

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#### QUESTION 4



What product must you procure a separate license for in order to utilize Workflow and Client Software Distribution (CSD) to automatically install software on devices.

- A. ITSM
- B. Asset Management
- C. Orchestration
- D. Discovery
- E. Deployment management

Correct Answer: B

Reference: [https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/c\\_SAMOptimization.html](https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/c_SAMOptimization.html)

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#### QUESTION 5

The Per Named Device license metric licenses which of the following?

- A. A user for a number of installations of software
- B. A device for a number of installations of software
- C. A specific user for a number of installations of software
- D. Cores on a physical server or virtual machine
- E. A specific device for a number of installations of software

Correct Answer: B

Reference: [https://community.servicenow.com/community?id=community\\_questionandsys\\_id=2f3460f9dbd358d04aa5d9d968961951](https://community.servicenow.com/community?id=community_questionandsys_id=2f3460f9dbd358d04aa5d9d968961951)

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