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QUESTION 1

License metrics can be defined for which of the following? (Choose four.)

A. Publishers

B. Users

C. Cores

D. Devices

E. Metric Types

F. Operating Systems

G. Processors

Correct Answer: CDFG

Reference: https://docs.servicenow.com/bundle/rome-it-asset-management/page/product/software-asset-management2/concept/c_SAMLicenseMetrics.html

QUESTION 2

If your organization is currently running Discovery, but has not yet installed the SAM Professional application, what must you do after installing SAM in order to make your discovered software installation information available to SAM?

A. Convert the records from the [cmdb_ci_spkg] table into the [cmdb_sam_sw_install] table

B. Run the "Migrate software installations" script to copy records from the [cmdb_ci_spkg] table to the [cmdb_sam_sw_install] table

C. Run the "Discover software installations" script to copy records from the [cmdb_ci_spkg] table to the [cmdb_sam_sw_install] table

D. Export the records from the [cmdb_ci_spkg] table into an xml spreadsheet and import them into the [cmdb_sam_sw_install] table

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/quebec-it-service-management/page/product/software-asset-management2/concept/c_SAMDiscoverySAMF.html

QUESTION 3

Within Software Asset Management there are many key terms to understand, what is the best definition for Software Allocation?

A. One or more use rights assigned to a specific device or user.

B. Something acquired with use rights.

C. The process of normalizing a discovered software installation to standardized values.

D. Finding and recognizing software or a software feature on a device.

Correct Answer: C

QUESTION 4

Which of the following are NOT features of the Publisher workbench navigation tree? (Choose two.)

A. Expand and collapse tree links

B. List of all publishers

C. Software model compliance icons

D. Filter products

E. Compliance toggle switch

F. List of all publishers out of compliance

Correct Answer: BF

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html

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QUESTION 5

Which of the following is not a core Software Asset Management function?

A. Financial Management

B. Reclamation

C. Rights Allocation

D. Inventory Management

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/asset-management/concept/c_AssetManagement.html

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