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QUESTION 1

The baseline sam_admin role contains the additional roles of: sam_user, asset, and procurement_user, and which of the following? (Choose two.)

A. itil

B. sam_developer

C. contract_manager

D. model_manager

E. entitlement_manager

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/software-asset-management2/reference/r_SAMRoles.html

QUESTION 2

Software license management (SLM) is a key component of the software asset lifecycle. What is its primary objective?

A. To convert regular per user licenses into subscription licenses

B. To track, control, and reduce software costs, including costs associated with non-compliance findings during a software audit

C. To reserve a block of licenses for a specific group of users and/or user role(s)

D. To accurately calculate annual true-up cost and total spend on a product

E. To automatically install and remove software on devices using Workflow and Client Software Distribution (CSD)

Correct Answer: B

Reference: https://www.servicenow.com/products/software-asset-management.html

QUESTION 3

What is used to determine if installations are a part of a suite only when the suite parent is not discovered on a device?

A. inference percent

B. product results

C. software model

D. model bundles

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/software-asset-management2/task/t_CreateAndManageSWSuiteSAMF.html

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QUESTION 4

Which of the following is required to identify users and devices that have the right to use software?

A. Software License

B. Software Allocation

C. Software Model

D. Software Entitlement

E. Software Installation

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/software-asset-management2/task/track-software-rights.html

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QUESTION 5

Creation of a template can help facilitate future data imports and be reused to import and transform data.

A. True

B. False

Correct Answer: B

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