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QUESTION 1

Which role(s) has the capability to create Policies? (Choose two.)

- A. Compliance Manager
- B. Compliance admin
- C. Compliance User
- D. Risk Manager

Correct Answer: AB

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/task/t_DefineAPolicy.html

QUESTION 2

What happens when you assign an Entity Type to a Risk Statement?

- A. An assessment will be automatically generated to test each Entity listed in the Entity Type
- B. A risk assessment is created automatically for every Entity listed in the Entity Type
- C. A risk is automatically generated for every Entity listed in the Entity Type
- D. The Entity is now going to present a risk score and controls are going to be tied to it

Correct Answer: C

Reference: https://community.servicenow.com/community?id=community_

QUESTION 3

The ServiceNow Platform requires which external components in order to ingest data from other systems?

- A. The platform includes an SDK template that allows developers to enhance it using Java
- B. A messaging bus needs to be developed
- C. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly
- D. The platform has Integration Service that allow users and developers to ingest data from a variety of sources

Correct Answer: D



QUESTION 4

What type of customers may you encounter? (Choose three.)

- A. Organization recently acquired and had some bad audit findings (using ServiceNow GRC to help restart their process)
- B. Organization with little to nothing in place already (implementing one or more core ServiceNow GRC applications)
- C. Organization undergoing a full GRC transformation (implementing all three core ServiceNow GRC applications at once or in a phased approach)
- D. Organization implementing ServiceNow GRC to help ease their Customer Service organization (using other tools to manage other processes)
- E. Organization implementing ServiceNow GRC to help ease their Help Desk organization (using other tools to manage other processes)

Correct Answer: ABD

QUESTION 5

UCF has a collection of what? Select all UCF terms. (Choose three.)

- A. Control Indicators
- B. Authority Documents
- C. Policies
- D. Citations
- E. Controls

Correct Answer: BDE

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-ucfimport/concept/c_UCF.html

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