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QUESTION 1

The 'Add to Update Set' utility is available for download via:

- A. ServiceNow Developer site
- B. ServiceNow store
- C. ServiceNow Community
- D. ServiceNow HI support

Correct Answer: B

Reference:

https://community.servicenow.com/community?id=community_blogandsys_id=dd0d9079db858098d58ea345ca961925

QUESTION 2

Which one of the following is not a trigger for issue creation?

- A. Manual issue created by any manager or admin role as well as by audit user
- B. Indicator failure
- C. Risk assessment returns the inherent and residual risk impact as 'Very High'
- D. Attestation returns the result as 'Not Implemented'
- E. Control effectiveness is 'Ineffective' and the state of control test is 'Closed Complete'

Correct Answer: D

QUESTION 3

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Correct Answer: ACDE



Reference: <https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/data-sheet/ds-servicenow-store.pdf>

QUESTION 4

What table extends from Document Table?

- A. Risk
- B. Risk Framework
- C. Risk Response Task
- D. Risk Statement

Correct Answer: A

QUESTION 5

What table, along with the Policy table, is linked to the Control Objective table by a many- to-many relationship?

- A. Entity Class
- B. Citation
- C. Authority Documents
- D. Risk Framework

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-policyand-compliance/reference/r_InstallWPoIAndCompl.html

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