



# CIS-RCI<sup>Q&As</sup>

Certified Implementation Specialist - Risk and Compliance

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### QUESTION 1

What are the four values leveraged for the Inherent and Residual Risk Score Types?

- A. Impact, Probability, SLE, ARO
- B. Impact, Likelihood, SLE, ALE
- C. Impact, Likelihood, SLE, Score
- D. Impact, Likelihood, SLE, ARO

Correct Answer: A

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### QUESTION 2

What type of customers may you encounter? (Choose three.)

- A. Organization recently acquired and had some bad audit findings (using ServiceNow GRC to help restart their process)
- B. Organization with little to nothing in place already (implementing one or more core ServiceNow GRC applications)
- C. Organization undergoing a full GRC transformation (implementing all three core ServiceNow GRC applications at once or in a phased approach)
- D. Organization implementing ServiceNow GRC to help ease their Customer Service organization (using other tools to manage other processes)
- E. Organization implementing ServiceNow GRC to help ease their Help Desk organization (using other tools to manage other processes)

Correct Answer: ABD

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### QUESTION 3

Which role reviews the risk response and moves the Risk record into the Monitor state at the appropriate time?

- A. Risk Manager
- B. Risk User
- C. Risk Reader
- D. Risk Owner

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc->



risk/task/t\_CreateRisk.html

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#### QUESTION 4

Which role is not part of ServiceNow GRC?

- A. Risk User
- B. Risk Developer
- C. Risk Manager
- D. Risk Reader

Correct Answer: B

Reference:

[https://community.servicenow.com/community?id=community\\_blogandsys\\_id=7d07e198db4b0cdc5ed4a851ca961994](https://community.servicenow.com/community?id=community_blogandsys_id=7d07e198db4b0cdc5ed4a851ca961994)

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#### QUESTION 5

What are the Risk Scoring methods available in ServiceNow? (Choose two.)

- A. Quantitative
- B. Qualitative
- C. Inherent
- D. Residual
- E. Calculated

Correct Answer: AB

Reference: [https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grc-risk/reference/r\\_RiskScoring.html](https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grc-risk/reference/r_RiskScoring.html)

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