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QUESTION 1

Which of the following statements correctly describe the risk management lifecycle process?

- A. Access, Identify and Plan, Control, Review
- B. Control, Review, Assess, Identify and Plan
- C. Identify and Plan, Assess, Control, Review
- D. Identify and Plan, Review, Assess, Control

Correct Answer: A

QUESTION 2

What are the Risk Scoring methods available in ServiceNow? (Choose two.)

- A. Quantitative
- B. Qualitative
- C. Inherent
- D. Residual
- E. Calculated

Correct Answer: AB

Reference: https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grcrisk/reference/r_RiskScoring.html

QUESTION 3

Where does a policy get published to when it is approved?

- A. Knowledge Summit
- B. ServiceNow Library
- C. Authoritative Records
- D. Knowledge Base

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html



QUESTION 4

The ServiceNow Platform requires which external components in order to ingest data from other systems?

- A. The platform includes an SDK template that allows developers to enhance it using Java
- B. A messaging bus needs to be developed
- C. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly
- D. The platform has Integration Service that allow users and developers to ingest data from a variety of sources

Correct Answer: D

QUESTION 5

UCF has a collection of what? Select all UCF terms. (Choose three.)

- A. Control Indicators
- B. Authority Documents
- C. Policies
- D. Citations
- E. Controls

Correct Answer: BDE

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcucf-import/concept/c_UCF.html

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