# CIS-HAM<sup>Q&As</sup>

Certified Implementation Specialist - Hardware Asset Management

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#### **QUESTION 1**

For a model to be fully normalized, what must be added to the model re-	cord?	
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- A. Version
- B. Owner
- C. Manufacturer
- D. Model number

Correct Answer: C

#### **QUESTION 2**

What is the name of the scheduled job that generates expense lines based on rate cards?

- A. Process Daily Costs
- B. Process FM Costs
- C. Process Daily Allocations
- D. Process Expense Allocations

Correct Answer: C

#### **QUESTION 3**

To access the full spectrum of asset management functionality, which inactive plugins should be installed? (Choose five.)

- A. Discovery
- B. Cost Management
- C. Procurement
- D. Hardware Asset Management
- E. Data Certification
- F. Service Mapping
- G. Managed Documents

Correct Answer: ABDEG

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#### **QUESTION 4**

The Stock Rule Runner scheduled job replenishes stock in a stockroom\_\_\_\_\_.

- A. When stock is less than the threshold specified in the stock rule
- B. By creating a purchase orders to restock from other stockrooms
- C. By creating transfer orders to restock from other stockrooms
- D. By notifying the stockroom manager of new transfer orders

Correct Answer: B

#### **QUESTION 5**

Expected outcomes of IT asset management (ITAM) include which of the following? (Choose three.)

- A. Integrates with business services via the Service Catalog from request through to disposal
- B. Leverages IT Service Management (ITSM) to manage the lifecycle of assets as they pass through their useful life as configuration items (CIs)
- C. Provides input into, aligns with, and follows corporate governance
- D. Improves application privacy and security adherence
- E. Leverages Service Mapping to predict service impact

Correct Answer: ACE

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