# CIS-HAM<sup>Q&As</sup>

Certified Implementation Specialist - Hardware Asset Management

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**QUESTION 1**

When disposing of an IT asset through a vendor, what documentation should be attached to the retired asset\\'s record as proof of adherence to environmental, regulatory, and legal requirements?

A. Certificate of discharge

B. Certificate of decommission

C. Certificate of destruction

D. Certificate of disposal

E. Certificate of retirement

Correct Answer: A

**QUESTION 2**

A given collection of methodologies, assets, and templates within Now Create is referred to as what?

A. Now Create pack

B. Project pack

C. Success pack

D. Methodology pack

E. Asset pack

Correct Answer: D

**QUESTION 3**

What is the difference between ITAM personas and ITAM Roles? (Choose four.)

A. A user may have multiple roles, but a single persona

B. Roles control access to features in the product

C. Personas represent types of users of the product

D. Personas control access to features in the product

E. Roles represent types of users of the product

F. A user may have multiple roles and personas

Correct Answer: BDEF

**QUESTION 4**

Which is NOT a component of a hardware asset\\'s lifecycle?

A. Dispose

B. Request

C. Consume

D. Procure

E. Receive

Correct Answer: C

**QUESTION 5**

What are the key steps for importing asset data? (Choose three.)

A. Merge transform maps

B. Run transform map

C. Update transform map

D. Create transform map

E. Load data

F. Consolidate data

Correct Answer: ACF

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